Killeen Office: 300 Cheyenne Drive Killeen TX 76542 Phone Number: 254-200-2009 Fax Number: 844-273-4579



Temple Office: 201 Santa Fe Way, Suite 201 Temple TX 76501 Phone Number: 254-200-2009 Fax Number: 844-273-4579

# Child Care Services Application: Checklist

You must complete the information requested and return a completed application; failure to do so will delay your determination for eligibility and assistance may be discontinued or denied. All documents must be completed in Blue or Black ink only, no colored ink or pencils. No White-Out used for correction. Please print legibly.

IDENTIFYING INFORM	ATION						
Customer Name							
FIR	ST	MI	LAST	SUFFIX			
TWIST ID				Date			
New Application	Review	Du	e Date	End Date			
CHECKLIST	All required documer	ntation must be sul	bmitted at time	e of application in order for it to be accepted.			
	Paystub (3 months	of gross wages a	nd income)	Self-employment verification form			
	Employment/Incon	ne Verification fo	rm	IRS form 1099			
Family Income	Daycare employee	letter (if employe	ed by a daycar	re) Retirement benefits			
(All that applies)	Family or business	financial records		Rental Income			
	Alimony/Maintena	nce Payments		Workers Compensation			
	IRS form 1099-DIV,	-INT for dividend	ls or interest	Capital Gains			
	SSDI payments			Income from Estate or Trust funds			
	Lottery winnings		Other				
	Quarterly estimate	Quarterly estimated tax for self-employed persons (Schedule C)					
	Copy of current uti	lity bill		Lease agreement			
Proof of	Pay stub (if address	s is printed on stu	Mortgage statement				
Residence	Rent receipt (show	ing current addre	Section 8 award letter				
(Only 1 needed)	Public assistance/set	Public assistance/social service records		Other			
	Homelessness dete	rmination-Reside	ency Informati	ion form			
Proof of Identity for	Birth Certificate			Naturalization certification			
Household Members	Social Security Carc	ls (optional)		US Passport			
Not Needing Services	Immigration form I	-551 ("green card	J")	Other			
(All that applies)	Valid Driver's Licen	se – or – State iss	sued photo ID				
Training/Education	Class Schedule			Enrollment Agreement			
Program Documents	Transcripts			Degree Plan			
(All that applies)	Training or Educati	on Verification Fo	orm	Other			
	DD-214 (needed to	receive priority p	placement)	Copy of divorce decree			
Other Supporting	Copy of Court Orde	r Visitation docu	ment (if applic	cable) Proof of spouses incarceration			
Documents	If separated from s utility bill	If separated from spouse: proof of separate households for both – rental lease or mortgage and a utility bill					
	commander verifyi	If separated and your spouse is an active duty military member – a letter from the company commander verifying the military member's living status. The separation must not be due to geographical reasons.					
Parent or Caretaker				Dete			
Signature				Date			

CCS Staff

Date



Temple Office: 201 Santa Fe Way, Suite 201 Temple TX 76501 Phone Number: 254-200-2009 Fax Number: 844-273-4579

# Child Care Services Application: Parent or Caretaker Information

You must complete the information requested and return a completed application; failure to do so will delay your determination for eligibility and assistance may be discontinued or denied. All documents must be filled out electronically or completed in Blue or Black ink only. No colored ink, pencils, or White-Out used for correction. Please print legibly if writing.

PRIMARY PAR	ENT OR CAF	RETAKER INFOR	RMATION						
Name							Date of B	irth	
First Social Security No.	(optional)		MI Sex:	Last Female	Male				
Marital Status:	Single/Never	Been Married	Married	Common Law	Spous	e Incarcerated	Separated	Divorced	Widowed
Race: Caucasian Are you a veteran o				n/Alaskan Native o	e Asian	Native Hawaiia	n or Other Paci	ific Islander	Unknown
Primary Language S Ethnicity: Hispanic Are you a teen pare Do you have a colle Are you working? Are you in a training	Spoken at Hom or Latino? ent? Yes ege degree? Yes No	ne: English Yes No Ar No If Yes, Ar Yes No If Yes Pl.	Spanish re you a curre e you curren s: Associa ace of emplo No Na	Other: ent or former fos tly working on yo te Bachelor	our High So Master ducation In			ds your GED?	Yes No Yes No
Physical Address	Street							Apt #	
Mailing Address (If	City					State	2	Zip	
different from above)	Street							Apt #	
Primary Telephone	City			Alter	rnate Teler	State	2	Zip	

E-mail Address

#### SPOUSE OR SIGNIFICANT OTHER INFORMATION (ONLY If living in the same household)

Name					Date of Birt	th	
First	MI	Last					
Social Security No. (optional)	Sex:	Female	Male				
Marital Status: Single/Never Been Married	Married	Common Law	Spouse Inc	arcerated	Separated	Divorced	Widowed
Race: Caucasian African-American Nativ	ve Americar	n/Alaskan Native	Asian Na	ative Hawaiian	or Other Pacific	c Islander	Unknown
Are you a veteran or spouse of a qualified veteran?	Yes No	D					
Primary Language Spoken at Home: English	Spanish	Other:					
Ethnicity: Hispanic or Latino? Yes No Are	you a curre	ent or former fost	er care youth a	and currently b	etween the age	es of 14-22?	Yes No
Are you a teen parent? Yes No If Yes, Are	you current	tly working on yo	ur High School	l diploma or w	orking towards	your GED?	Yes No
Do you have a college degree? Yes No If Yes:	Associat	te Bachelor I	Master Fiel	d Of Study			
Are you working? Yes No Place	ce of employ	yment:					
Are you in a training/education institution? Yes	No Nai	me of Training/Ed	ucation Institu	ution:			
Citizenship: U.S. Citizen Refugee	Perma	anent Resident/Al	ien	Other Eligibl	e Non-Citizen		

Total number in household (include all dependents):

Killeen Office: 300 Cheyenne Drive Killeen TX 76542 Phone Number: 254-200-2009 Fax Number: 844-273-4579



Temple Office: 201 Santa Fe Way, Suite 201 Temple TX 76501 Phone Number: 254-200-2009 Fax Number: 844-273-4579

### Child Care Services: Child Information

You must complete the information requested and return a completed application; failure to do so will delay your determination for eligibility and assistance may be discontinued or denied. All documents must be filled out electronically or completed in Blue or Black ink only. No colored ink, pencils, or White-Out used for correction. Please print legibly if writing. Information regarding each child needing care (attach additional pages if more than 4 children require care)

IDENTIFYING INFORMATION	re (attach adaitiona	al pages if more than 4 children require care)
Customer Name		SSN:
FIRST CHILD INFORMATION	MI LAST	
Child Name		Date of Birth
FIRST MI LA	ST	
Social Security No. (optional)	/•- 1	Sex: Female Male
Relationship to Parent/Caregiver: Son/Daughter	Niece/Nephew	Other
If relationship is not son or daughter, do you have lega Race: Caucasian African-American Native		-
	American/Alaskan N	
Native Hawalian of Other Fachic Islander	Unknown Eth	hnicity: Hispanic or Latino? Yes No
Does this child have a disability? YES No If yes, please list disability:		Is this child attending School? YES NO If no, when will child Start:
	nent Resident/Alien	5
Is this a child of a qualified veteran or spouse?	of 14 22/2	Yes No
Is this a child of a foster youth (currently between the a Is this a child of a teen parent (currently attending high		Yes No
Is this a child of a parent on military deployment?		Yes No Yes No
Is this a child experiencing homelessness?		Yes No
Type of care needed: Full Day Part Day	Blended Care (E	Before & After School with Full day summers and holidays
citizenship/Immigration status must be submitte	ed. One document f	riteria. Supporting documentation for the child's age, from each list is sufficient to meet documentation this section for each child who requires care.
CHILD ELIGIBILITY CRITERIA		TABLE DOCUMENTATION
Child's Age (under 13; under 19 if disabled)	Birth certificate Hospital record of School records Native American Child support pate Public assistance	School identification card tribal document Adoption papers or records
Child's Citizenship / Immigration Status	Citizenship: Birth certificate Church or baptisr	Current U.S. passport Hospital record of birth mal record Public assistance / social service records
	Legal Immigrant / Q	Jualified Alien:
	Immigration form Immigration form Order from immig Cuban / Haitian pa	I-551 ("green card") I-94, stamped with applicable rule citation I-571 (Refugee Travel Document) gration judge passport showing 501 (e) nd supporting documents
Child with disabilities OR Not applicable	DARS Early Child Head Start contac Public school spe	ecurity Income (SSI) benefits statement dhood Intervention program contact act that identifies the child as having a disability ecial education services, including PPCD, contact er from a qualified clinician



# Child Care Services Application: Information on Other Members of Household

You must complete the information requested and return a completed application; failure to do so will delay your determination for eligibility and assistance may be discontinued or denied. All documents must be filled out electronically or completed in Blue or Black ink only. No colored ink, pencils, or White-Out used for correction. Please print legibly if writing.

IDENTIFYING I	NFORMATION						
Customer Name						Date:	
	FIRST	MI	LAST				
	MEMBER INFORMA	ION					
PERSON 1: Na	IME FIRST	MI LAST			Date of I	Birth	
Social Security		MI LAST			Sex:	Female	Male
-	Parent/Caregiver:	Son/Daughter	Niece/Ne	ephew	Other:		
Race:	Caucasian	African-American	Native A	merican/Alaskaı	n Native	Asian	
	Native Hawaiian or (	Other Pacific Islander	Unknow	n			
Do you claim thi	is person as a depende	ent? Yes	No E	Ethnicity: Hispan	ic or Latino?	Yes	No
Citizenship:	U.S. Citizen	Refugee	Permane	ent Resident/Alie	en	Other Eligible No	n-Citizen
PERSON 2: Na	ime				Date of I	Birth	
	FIRST	MI LAST			<u> </u>		
Social Security					Sex:	Female	Male
Relationship to	Parent/Caregiver:	Son/Daughter	Niece/Ne	ephew	Other:		
Race:	Caucasian	African-American	Native A	merican/Alaska	n Native	Asian	
	Native Hawaiian or (	Other Pacific Islander	Unknow	n			
Do you claim thi	is person as a depende	ent? Yes	No E	Ethnicity: Hispan	ic or Latino?	Yes	No
Citizenship:	U.S. Citizen	Refugee	Permane	ent Resident/Alie	en	Other Eligible No	n-Citizen
PERSON 3: N	ame				Date of	Birth	
	FIRST	MI LAST					
Social Security	No. (optional)				Sex:	Female	Male
Relationship to	Parent/Caregiver:	Son/Daughter	Niece/N	lephew	Other:		
Race:	Caucasian	African-American	Native A	American/Alaska	n Native	Asian	
	Native Hawaiian or	Other Pacific Islander	Unknow	/n			
Do you claim th	is person as a depend	lent? Yes	No	Ethnicity: Hispa	nic or Latino?	Yes	No
Citizenship:	U.S. Citizen	Refugee	Perman	ent Resident/Ali	en	Other Eligible No	on-Citizen
PERSON 4: N	ame				Date of	Birth	
	FIRST	MI LAST					
Social Security	No. (optional)				Sex:	Female	Male
Relationship to	Parent/Caregiver:	Son/Daughter	Niece/N	lephew	Other:		
Race:	Caucasian	African-American	Native A	American/Alaska	n Native	Asian	
	Native Hawaiian or	Other Pacific Islander	Unknow	/n			
Do you claim th	iis person as a depend	lent? Yes	No	Ethnicity: Hispa	nic or Latino?	Yes	No
Citizenship:	U.S. Citizen	Refugee	Perman	ent Resident/Ali	en	Other Eligible No	on-Citizen

1. a person who obtains or attempts to obtain, by fraudulent means, services to which the person is not entitled may be prosecuted under applicable state and federal laws;

- 2. I am entitled to be notified about my eligibility for services within 20 calendar days from the date the application is complete;
- 3. I, or my representative, may appeal denial, reduction or termination of services;
- 4. services will be provided without regards to sex, race, creed, color, national origin, or disability;
- 5. the information on this application is confidential;
- 6. By signing this form, I am applying for services from Workforce Solutions of Central Texas.
- 7. You must report the following within 14 days:
  - a. Changes in income or family size that would cost the family to exceed income eligibility for child care services
  - b. Permanent changes in work or attendance at a job training, or education program
  - Any change in family residence, primary phone number, or email (if available) c.

I certify that the information provided in this application is true and accurate to the best of my knowledge. I understand that giving false information to Workforce Solutions of Central Texas (WSCT) can result in the denial and/or termination of child care services.

I give permission to WSCT to contact a third party to verify that all the information is true and accurate and will be used for identification of benefits and income. I release any and all parties providing information to WSCT from any liability associated with the release of such information. I understand that the information I provide is for determining my eligibility for child care services.

Spouse/Significant Other Signature This document contains vital information about requirements, rights, determinations and/or responsibilities for accessing workforce system services. Language services, including the interpretation/translation of this document, are available free of charge upon request.

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# Child Care Services Application: Information Regarding Total Household Income

You must complete the information requested and return a completed application; failure to do so will delay your determination for eligibility and assistance may be discontinued or denied. All documents must be filled out electronically or completed in Blue or Black ink only. No colored ink, pencils, or White-Out used for correction. Please print legibly if writing.

#### **IDENTIFYING INFORMATION Employee Name** Date FIRST MI LAST **HOUSEHOLD INCOME** Source of Monthly Income Monthly Amount Monthly Amount Source of Monthly Income Total Household Wages/Salaries from Alimony/Maintenance Payments Employment Self-Employment Income Worker's Compensation **Railroad Retirement** Retirement Interest/Dividends Capital Gains/Losses SSDI Lottery Winnings Other TOTAL: Do your total family assets exceed \$1,000,000.00? Yes No

I understand that:

Killeen Office:

300 Cheyenne Drive

Phone Number: 254-200-2009

Fax Number: 844-273-4579

Killeen TX 76542

Parent or Caretaker Signature

Date

Date

Killeen Office: 300 Cheyenne Drive Killeen TX 76542 Phone Number: 254-200-2009



Temple Office: 201 Santa Fe Way, Suite 201 Temple TX 76501 Phone Number: 254-200-2009 Fax Number: 844-273-4579

# Fax Number: 844-273-4579 Child Care Services Application: Wage Verification

You must complete the information requested and return a completed application; failure to do so will delay your determination for eligibility and assistance may be discontinued or denied. All documents must be filled out electronically or completed in Blue or Black ink only. No colored ink, pencils, or White-Out used for correction. Please print legibly if writing.

IDENTIFYING INFORMATION					
Employee Name FIRST	MI	LAST	SUFFIX		
•	Employee Signature MPLOYER: This is your authorization to release the information concerning my employment as required be es, verification of income is needed. Please complete this form as soon as possible as it is required before		<b>o</b> ,		
SPACE BELOW FOR EMPLOYER USE ONLY					
This information pertains to the employee's eligibility for Child Care Servi	ces and is s	ubject to validation against state and federal d	atabases, in-person interviews,		

and/or submittal of additional supporting documentation. I acknowledge that this information is true and correct. I understand that a person who provides false or incorrect information for someone to obtain or attempt to obtain, by fraudulent means, services to which the person in not entitled may be prosecuted under applicable state and federal laws.

Employer Rep Name

Title

			Employer Representative Signature Date					
Business/Employer Name						Phone Number		
Business Addr	ess STREET				CITY		STATE	ZIP
Do you currently employ the	individual named above?		Yes	No	)			
	If yes, Date Hired			If No, Last Day of Employment				
Pay Frequency:	Daily	Weekly		Bi-Weekly		Semi Monthly		Monthly
Pay Rate				Week	ly Hours			
How is Employee Paid?	Cash	Check		Direct Depo	sit	Bonus/Incentive		Tips
Is Overtime Offered	Frequently	Rarely		Never	Avg Hours/Mor	ith	Overtime	Rate

#### Please list employee's wages for the last 3 months, if paystubs are not available:

Pay Date	Pay Period Date		Hours Worked	Gross Wages	
	From:	To:		\$	
	From:	To:		\$	
	From:	To:		\$	
	From:	To:		\$	
	From:	To:		\$	
	From:	To:		\$	
	From:	To:		\$	
	From:	To:		\$	
	From:	To:		\$	
	From:	To:		\$	
	From:	To:		\$	
	From:	To:		\$	
	From:	To:		\$	

### FOR OFFICE USE ONLY

#### **Telephone Verification Completed By**

Date Phone

#### Representative Name & Title

Killeen Office: 300 Cheyenne Drive Killeen TX 76542 Phone Number: 254-200-2009 Fax Number: 844-273-4579



Temple Office: 201 Santa Fe Way, Suite 201 Temple TX 76501 Phone Number: 254-200-2009 Fax Number: 844-273-4579

# Child Care Services Application: Training/Education Verification

You must complete the information requested and return a completed application; failure to do so will delay your determination for eligibility and assistance may be discontinued or denied. All documents must be filled out electronically or completed in Blue or Black ink only. No colored ink, pencils, or White-Out used for correction. Please print legibly if writing.

IDENTIFYING INFOR	MATION			Ū				
Student Name								
TWIST ID	FIRST	MI	LAST		SUF	FIX		
Student Signature Date NOTE TO TRAINING/EDUCATION INSTITUTION: This is your authorization to release the information concerning my training/education as required below. In order to establish eligibility for child care services, verification of enrollment is needed. Please complete this form as soon as possible as it is required before I, or a member of my family can be determined eligible for the program. Your cooperation and prompt return of this information is appreciated. For questions, or to complete by phone, please contact: Killeen Office at 254-200-2009 or Temple Office at 254-742-4443.								
TRAINING/EDUCATIO	N INFORMATION	Is the stude	nt named above c	urrently enrolled?		Yes	No	
School Name								
School Address								
S <sup>-</sup> Phone Number	TREET		CITY Fax Numbe	r	STATE	ZIP		
Date of Enrollment		Degree Plan/Training Plan						
Semester Start Date		Anticipated Graduation/Completion Date						
Hours Currently Enrol	led or Credit Hours	Lab Hours Days of Scheduled Classes						
Training/Education In	stitution Representative							
Title		Phone Number						
HIGH SCHOOL/GED School Name	<u> </u>							
School Address								
ST	REET		CITY		STATE	ZIP		
Phone Number			Fax Number	·				
Date of Enrollment		Degree Plan/Trainin	ıg Plan					
Semester Start Date		Antic	ipated Graduation	/Completion Date				
Hours Currently Enrol	led or Credit Hours	Lab Hours	Days of	Scheduled Classes				
Training/Education Inst	stitution Representative							
Title				Phone Number				
This information pertains to the student's eligibility for Child Care Services and is subject to validation against state and federal databases, in- person interviews, and/or submittal of additional supporting documentation. I acknowledge that this information is true and correct. I understand that a person who provides false or incorrect information for someone to obtain or attempt to obtain, by fraudulent means, services to which the person in not entitled may be prosecuted under applicable stated and federal laws.								
Training/Education Ins Representative Signat				Date				
hepresentative signat		FOR OFFICE U	ISE ONLY	Date				
Telephone Verification	n Completed By			Date				
Representative Name				Phone				
	ins vital information about requ	uirements, rights, determi	nations and/or respon		rkforce svs	tem services.		

Language services, including the interpretation/translation of this document, are available free of charge upon request.

# **Parents Acknowledgement of Rights and Responsibilities**

# Work/Training/Education

- I understand that I am able to get child care so that I can work, attend a job training, educational program or engage in job search
- I cannot get child care if I am not working or attending a job training or educational program for at least 25 hours a week (if a single parent)/50 hours a week (two parent household)
- I understand that if I am receiving care under initial job search I am required to meet eligibility requirements after three months
- I am required to demonstrate continued enrollment in training or educational program while making progress towards successful completion.
- Failure to submit eligibility documentation will result in initial denial of child care services or termination of services at the 12 month eligibility redetermination period.

# **Family/Income:**

- I understand that I qualify for child care based on my family's income and size. If my family experiences a change in its income or size that would cause the family to exceed 85% of the State Median Income (SMI), I must report this to CCS within 14 calendar days of the change.
- I understand that I must report within 14 calendar days' changes in work or attendance at a job training or educational program that are not considered to be temporary.
- I understand that I must report changes in family residence, primary phone number, or email within 14 calendar days of the change.
- I understand that if I provide false information or fail to disclose a material fact to make myself appear eligible for child care services, I may have to repay the child care program for services received fraudulently, and criminal charges may be filed against me with the district attorney or county attorney.
- I understand that the information I provided may be subject to validation through cross checks against state and federal databases and that I may be asked to participate in face to face interviews and provide original documents to verify my identity and eligibility for Child Care services.
- The actions listed below may be grounds for suspected fraud and will be subject to investigation:
  - Not reporting or falsely reporting at initial eligibility or at eligibility redetermination:
  - Household composition, or income sources or amounts that would have resulted in ineligibility or a higher parent share of cost; or
  - Work, training, or education hours that would have resulted in ineligibility; or
  - Changes in income or family size that would cause the family to exceed 85% SMI
  - A permanent loss of job or cessation of training or education that exceeds three months; and
  - o Improper or inaccurate reporting of attendance

# **Choosing My Child Care Arrangement**

- I understand that I have the responsibility for choosing the provider that will care for my children.
- I have been informed of the child care options available to me including my ability to choose a Licensed Child Care Center, Licensed Child Care Home, Registered Child Care Home or an Eligible Relative Provider to care for my children while receiving child care assistance.
- I understand that my child may be eligible to receive child care services if my child is less than 13 years of age, or a child with disabilities less than 19 years of age.
- I must meet the enrollment requirements and all other policies specified by the child care provider.
- I must honor the child care provider's starting and closing hours and will be responsible for any late fee's incurred should I not pick my child(ren) up on time.
- I must report to the Texas DFPS Regulation office any complaints about a possible violation of licensing standards which affects the care of children.
- I understand that I must provide my provider with a two week notice before transferring to a different provider, except in cases in which the provider is placed on corrective action by CCR, when the transfer is authorized by CPS for a child in protective services, or a on a case-by-case basis as determined by the board.

# Attendance

- I understand that I shall adhere to Texas Workforce Commission procedures for reporting attendance and absences, including the use of the attendance reporting system.
- I understand that my child care provider will report my child as absent when the child has five days of consecutive absences.

October 2022

- I will ensure that my child attends child care on a regular basis. Meeting attendance standards for child care services consists of no more than forty total unexplained absences over a 12 month period.
- Excessive unexplained absences include: general absences, illness, and failure to record attendance properly.
- I understand that failure to meet monthly attendance standards may: result in suspension of care, at my option; or result in a finding that a change in work/training schedule has occurred and care may be ended.
- I understand that if a child exceeds forty (40) total absences during their current 12-month eligibility period, then the child is not eligible for care for a period of sixty (60) days following the date of termination. If terminated for absences a parent is ineligible to reapply or be placed on the waitlist for a period of 60 calendar days.
- I understand that I will receive written notification after my child reaches the 15 and 30 day cumulative absence threshold
- I understand that absences due to child's documented chronic illness, disability, or court ordered visitation are not counted in the number of absences allowed.
- I understand that failure to meet the provider's established policy regarding attendance may result in the provider ending the child's enrollment at the facility.

# **Parent/Caretaker Rights**

- I have the right to select my child care provider from the options available to me and visit the providers before choosing my choice of provider.
- I have the right to receive assistance in choosing initial or additional child care referrals including information about the Board's policies regarding transferring children from one provider to another.
- I have the right to have persons represent me when applying for child care services.
- I have the right to be notified of my eligibility to receive child care within 20 calendar days from the date the child care contractor received all necessary documentation required to initially determine or redetermine eligibility for child care.
- I have the right to receive child care regardless of race, color, national origin, age, sex, disability, political beliefs, or religion.
- I have the right to have information used to determine eligibility for child care services treated as confidential.
- I have the right to receive written notification at least 15 days before the termination of child care services.
- I have been informed that my provider is prohibited from charging any amounts above the assessed parent share of cost, not just an amount that makes up the full difference between the PSoC and the providers published rate.
- I have the right to reject an offer of child care services or voluntarily withdraw my child from child care services, unless the child is in protective services.
- I have the right to be informed by the child care contractor of the possible consequences of rejecting or ending the child care that is offered.
- I have the right to appeal the denial, reduction, or termination of services.
- I have been informed of required background and criminal history checks for relative child care providers through the listing process with DFPS Regulation before I select an eligible relative as my child care provider.

# Local Review/Appeals

- I understand that I have the right to request a local review or appeal the decision to end my child care assistance.
- I must request a local review or appeal hearing within 14 calendar days or I waive the right to a local review or appeal hearing.
- I understand that I may be able to continue receiving child care assistance while I wait for my appeal hearing, if I request that my child care assistance continue.
- I understand that child care cannot continue during the appeal process if the child's enrollment is terminated due to excessive unexplained absences or non-payment of parent share of cost.
- I understand that if I do choose to continue receiving child care assistance while I wait for my appeal hearing and I do not win the appeal, I will be required to repay the full cost of the child care assistance received during this time (subsidy payment and my parent share of cost).

# **Complaints/Grievances**

- I understand that I have the right to have complaints or grievances heard without the threat of losing my child care assistance.
- I have received written information in my Parent Handbook that explains the complaint and grievances process.

### Parent Handbook

• I understand that I am responsible for all information presented to me in the Parent Handbook.

### **Acknowledgement**

• I hereby certify under penalty of perjury, that the information I have provided to Workforce Solutions of Central Texas Child Care Services is true and accurate.

- I give my permission to the Texas Workforce Commission (TWC), Workforce Solutions of Central Texas Workforce Development Board (WSCTWDB), Workforce Solutions of Central Texas Child Care Services (CCS), (or agency under contract), to contact a third party to verify income, family size, medical information, job training or educational program.
- I understand that by signing this form, I am applying for services from CCS.
- I agree that I was allowed to choose my provider.
- I understand that if I do not notify you within 14 calendar days as I am supposed to and I continue to receive child care services, this may be considered stealing and my case may be turned over to the appropriate county or district attorney's office for possible criminal prosecution.
- I certify that I will comply with all of the requirements, policies and procedures of the Texas Workforce Commission (TWC), Workforce Solutions of Central Texas Workforce Development Board (WSCTWDB), Workforce Solutions of Central Texas Child Care Services (CCS), and the childcare provider while my child is enrolled in CCS.

By signing this form, I understand that: (1) a person who obtains or attempts to obtain, by fraudulent means, service to which the person is not entitled may be prosecuted under applicable state and federal laws, (2) I am applying for services from Workforce Solutions of Central Texas and all information on this application represents a complete and accurate statement of my work, education or training hours; household income; and family size at the time of submission.

I acknowledge that I have read and agree to all sections of this parent agreement, and that all of my questions have been answered. I understand that failure to comply with all provisions above may result in termination or possible recoupment of child care funds.

Customer Name:	
Customer Signature:	Date:
Spouse/Significant Other Name:	
Spouse/Significant Other Signature :	Date:
CCS Staff Name:	
CCS Staff Signature:	Date: